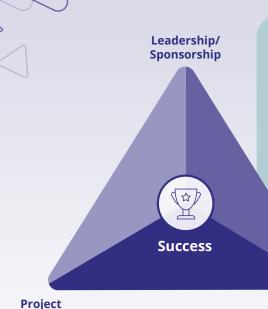
Applications of the Prosci Change Triangle Model

The Many Uses of the PCT Model



The Prosci Change Triangle (PCT) Model is a simple but powerful framework that helps change practitioners understand the four critical aspects of any successful change, and how they relate to and promote project health. We asked nearly one hundred participants in a first-ever live research webinar how they use the PCT Model.

This is what we learned!



We Use the PCT Model to...

Change

Management



Management

Assess Project Health

time can help organizations proactively address risks before they emerge. The PCT Model provides a holistic look at the factors and aspects that matter most to change success.

Knowing a project's health at a point in



Getting people to a shared vision

of a change can be challenging. The PCT Model provides the anchoring factors for stakeholders to discuss and align around.



Knowing a project's health over time can help leaders identify and act on negative

Track Project Progress

and positive trends in the trajectory of the project. The PCT Model allows practitioners to capture snapshots of project health across the project lifecycle.

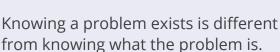


Any number of potential actions can be taken on a project, but which will

Identify Adaptive Actions

be the most valuable? The PCT Model offers a simple way to identify specific actions that can improve overall project health.

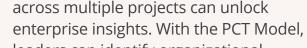
Inform Enterprise



from knowing what the problem is.

Identify Project Risks

The PCT Model identifies 40 specific factors across four aspects that can be the source of potential risks to project success.

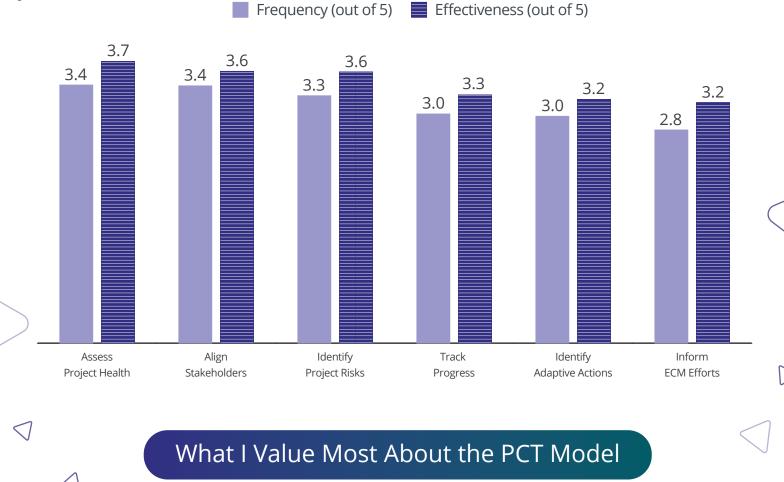


Understanding patterns of project health across multiple projects can unlock

Change Management

leaders can identify organizational strengths and areas of opportunity to increase change success. How I Use the PCT Model





the project to achieve success." leadership on how to framework for tracking progress on a project." work together."

"Over time, it helps support the

adaptations needed throughout

"The simplicity

of the assessment."

"Provides a consistent

develop a plan of action

"As a tool for

team alignment

and conversations."

for deficit areas."

"Being able to assess the

health of the project AND

"Begins a discussion with

How Do People Do PCT Assessments?

Assessments more effective than doing PCT Assessments alone 21%

All Research

Participants

71% find collaborative PCT

Facilitated (30 minutes)

Beginning and End

Beginning and Middle

Beginning, Once in

the Middle, and End

Beginning, Multiple

Times in the Middle

Beginning, Multiple Times in the Middle,

and End

As Needed/

No Set Times

14%

Practitioner With

Change Team

11%

Practitioner

Only

Two-thirds of participants

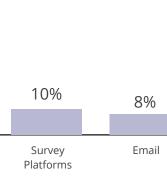
track progress with the PCT

External Change

Consultants

60-minute live sessions

are most effective for us



Internal Change

Consultants

30-minute live sessions

are most effective for us

18% 18% Short Longer Individual Interviews **Facilitated** (60 minutes)

When Do People Use the PCT Model?

11%

Assessment at least three times over the project's lifecycle. 14%

17%

16%

The PCT Model unlocks and illuminates the most critical elements of project health, giving change practitioners a simple but powerful leading indicator of each project's potential for change success.

Access the full research findings and largest body of change management research in the world by subscribing to Research Hub.









